



# Albireo Energy

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Albireo Energy is a national building automation, energy services, and electrical power monitoring system provider. Their solutions and services help building owners and managers improve efficiency and reduce operational costs while improving comfort for tenants. With almost 250 professionals and access to industry-leading technologies from Schneider Electric, Johnson Controls, Delta Controls, and Distech, Albireo Energy provides superior services and solutions to data centers, healthcare, biosciences, government and commercial real estate. [www.albireoenergy.com](http://www.albireoenergy.com)

## BAS Service Technician

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***Title:*** BAS Service

Technician ***Location:*** San

Diego, CA ***Reports to:***

Service Manager

***Basic Purpose of Position:*** Under minimal supervision, conducts preventive maintenance, repair, installation, commissioning and general servicing of systems (including detailed troubleshooting of systems). Responsible for high levels of customer satisfaction through direct, on site, customer interface. With a high level of complete technical competence, trains new service technicians. Properly completes required project and service documentation.

## Responsibilities:

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- Diagnoses and repairs complex control systems malfunctions requiring extensive knowledge of a variety of electronic or digital controls systems and ability to test and write modifications in multiple languages of systems software.
- Consults with the customer through data gathered and site assessments. Assists sales by providing technical recommendations for sales leads and proposals for retrofits, upgrades and or enhancements to existing equipment.



- Manages assigned work to meet professional and efficient execution of time and customer satisfaction. Reports problems or changes to management immediately. Interfaces with branch manager, service manager, service project manager or subcontractors on projects to coordinate activities as required in an ethical and professional manner.
- Provides sketches of field changes and discrepancies for engineering corrections and drawings. May assist with job layouts and bid proposals.
- Communicates with customer upon arrival and before leaving the work site. Ensures high levels of customer satisfaction. Meets regularly with customer to become familiar with operating problems. Keeps customer informed on the nature of service provided, outstanding issues and recommends system enhancements, upgrades, and or replacement. Promotes the sale of add-on work.
- Trains the customer in control systems operations.
- Provides training to Service Technicians.
- Compiles job documentation, such as certificate of completion, customer training form, training certificates and punch lists.
- Conducts extensive self-study (reading, research and practice) to improve and maintain technical proficiency in company's product lines. Completes certifications as required by the company.

## Requirements:

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- Vocational School four-year program graduate or an Associate's degree in electronics, mechanical systems, computer technology, air conditioning or similar field.
- Degree may be offset by two years of experience in servicing electronic and or mechanical systems.
- Five to seven years of increasingly responsible experience in servicing electronic control and HVAC equipment. Ability to coordinate the work of others on multiple job sites.
- Effective interpersonal skills to represent the company to customers and other outside contacts in an ethical and professional manner.
- Possesses the ability to explain technical information to technical and non-technical people.
- Must have experience in writing as well as demonstrated understanding of computer programs and software applications as related to the HVAC Industry.
- Valid California DL with a clean record.

Interested candidates can send resumes to [careers@albireoenergy.com](mailto:careers@albireoenergy.com) with BAS Service Technician – SD in Subject line. Or Fax to 858.513.1907 with BAS Service Technician – SD on Cover Page.