

# Albireo Energy

Albireo Energy is a national building automation, energy services, and electrical power monitoring system provider. Our solutions and services help building owners and managers improve efficiency and reduce operational costs while improving comfort for tenants. With almost 250 professionals and access to industry-leading technologies from Schneider Electric, Johnson Controls, Delta Controls, and Distech, Albireo Energy provides superior services and solutions to data centers, healthcare, biosciences, government and commercial real estate. <a href="https://www.albireoenergy.com">www.albireoenergy.com</a>

# **Critical Facilities Systems Engineer**

Title: Critical Facilities Systems Engineer

#### Location: Wilmington, DE

Albireo Energy is seeking a Systems Engineer in support of technology systems at multiple data center facilities in the Wilmington, Delaware area. Our customers are global leaders in the financial services industry with a need for exceptional talent in a technology driven business. You will provide and oversee day-to-day hardware and software, problem analysis and resolution, and user training in relation to the core facilities support systems and applications. As the primary customer contact at the site you will be responsible for ensuring customer satisfaction in order to increase program growth. Applicants must be willing to learn the operation and interface to critical facilities support systems. Effective collaboration with the customer's production facilities staff is essential. This position is responsible for the establishment and maintenance of quality control standards.

### **Responsibilities:**

- Maintain Windows 2008/2012 servers and XP/Windows7 workstations
- Maintain and troubleshoot network equipment including Cisco switches
- Setup and administer network management and monitoring architecture
- Maintain and troubleshoot field communications (Modbus RTU, Modbus TCP & TCP/IP)
- Ability to perform hands-on work with field equipment installations and troubleshooting
- Optimize network and server performance
- Without instructions, plans, directs, co-ordinates with other third-party vendors and manages activities as needed to meet deadlines and deliver effective solutions
- Ability to travel on short notice as required to support client projects



## **Requirements:**

- Knowledge of Windows 2008/2012 server design, implementation & administration
- Working knowledge of Microsoft Office and BackOffice products such as Exchange & SQL
- Knowledge of routers, switches, backup, firewalls and remote access
- Knowledge of IP, DNS, WINS, DHCP, SNMP, SMTP, FTP, HTTP protocols
- Familiarity with MS Project and MS Access preferred
- Bachelor's Degree in Engineering or Computer Science or related study
- Experience is preferred but not required

## **Interpersonal Skills:**

- Self-motivated, innovative and resourceful
- Effective resource allocation
- Ability to think strategically
- Excellent verbal and written communication skills

Interested candidates can send resumes with cover letter to ithompson@albireoenergy.com.