



Albireo Energy

Albireo Energy is a national building automation, energy services, and electrical power monitoring system provider. Their solutions and services help building owners and managers improve efficiency and reduce operational costs while improving comfort for tenants. With almost 385 professionals and access to industry-leading technologies from Schneider Electric, Johnson Controls, Delta Controls, and Alerton, Albireo Energy provides superior services and solutions to data centers, healthcare, biosciences, government and commercial real estate. www.albireoenergy.com

Building Automation Service Specialist

Title: Building Automation Service Specialist

Location: Edison, NJ

Reporting Manager: Service Operations Manager

Basic Purpose of Position: Under minimal supervision, conducts preventive maintenance, repair, installation, commissioning and general servicing of systems (including detailed troubleshooting of systems). Responsible for high levels of customer satisfaction through direct, on site, customer interface. With a high level of complete technical competence, trains new service technicians. Properly completes required project and service documentation.

Responsibilities:

A key member of the Albireo team, the Building Automation Service Specialist will be responsible for providing turnkey design development and execution for HVAC Automation projects, to include:

- Diagnoses and repairs complex control systems malfunctions requiring extensive knowledge of a variety of electronic or digital controls systems and ability to test and write modifications in multiple languages of systems software.
- Ability to troubleshoot mechanical, HVAC and electrical issues as related to the BAS Control system operation.
- Manages assigned work to meet professional and efficient execution of time and customer satisfaction.
- Consults with the customer through data gathered and site assessments.
- Communicates with customer upon arrival and before leaving the work site. Ensures high levels of customer satisfaction. Meets regularly with customer to become familiar with operating problems. Keeps customer informed on the nature of service provided, outstanding issues and recommends system enhancements, upgrades, and or replacement. Promotes the sale of add-on work.



- Trains the customer in control systems operations.
- Assists sales by providing technical recommendations for sales leads and proposals for retrofits, upgrades and or enhancements to existing equipment.
- Compiles job documentation, such as certificate of completion, customer training form, training certificates and punch lists.
- Reports problems or changes to management immediately. Interfaces with branch manager, service manager, service project manager or subcontractors on projects to coordinate activities as required in an ethical and professional manner.
- Provides sketches of field changes and discrepancies for engineering corrections and drawings. May assist with job layouts and bid proposals.
- Conducts extensive self-study (reading, research and practice) to improve and maintain technical proficiency in company's product lines. Completes certifications as required by the company.

Qualifications:

- Vocational School four-year program graduate or an Associate's degree in electronics, mechanical systems, computer technology, air conditioning or similar field.
- Degree may be offset by two years of experience in servicing electronic and or mechanical systems.
- Five to seven years of increasingly responsible experience in servicing electronic control and HVAC equipment. Ability to coordinate the work of others on multiple job sites.
- Effective interpersonal skills to represent the company to customers and other outside contacts in an ethical and professional manner.
- Must have experience in writing as well as demonstrated understanding of computer programs and software applications as related to the HVAC Industry.
- Valid Driver's license with a clean record.

Interested candidates can send resumes to careers@albireoenergy.com.