



Albireo Energy

Albireo Energy is a national building automation, energy services, and electrical power monitoring system provider. Their solutions and services help building owners and managers improve efficiency and reduce operational costs while improving comfort for tenants. With almost 385 professionals and access to industry-leading technologies from Schneider Electric, Johnson Controls, Delta Controls, Tridium and Alerton, Albireo Energy provides superior services and solutions to data centers, healthcare, biosciences, government and commercial real estate. www.albireoenergy.com

Service Technician

Title: Service Technician

Location: Crofton, MD

Reporting Manager: Service Operations Manager

Basic Purpose of Position: Performs duties to service, repair and component installation as required to maintain the operation of existing building automation control systems. Responsibilities including component repair or replacement; preventative maintenance; installation of small changes; on site representation; customer feedback; quality control; and up sell recommendations.

Responsibilities:

A key member of the Albireo team, the Service Technician will be responsible for the following essential functions:

- Consistent communications with dispatch office for work order assignments to include AM call in, site arrival call in and site departure call in.
- Perform BAS system repairs as directed by dispatch office via work order system.
- Perform building BAS preventative maintenance as illustrated and directed by dispatch office via work order system.
- Provide component installation as required for either Service or Construction departments as directed by dispatch office.
- Provide quality feedback and insight of customer satisfaction and APC quality, along with any sales opportunities.
- Provide customer training as directed by dispatch office via work order system.
- Submit to dispatch office a Service Ticket for each work order, each day. Service Ticket will include Technician Name, Date, Customer Site, Work Order Number, A clear description of work performed, Arrival Time, Departure Time, Materials used, Follow up notes and Customer Signature.



- Maintain Service Vehicle inventory for accurate accounting and component tracking.
- Facilitate and cooperate with fleet maintenance efforts to maintain regular vehicle service, via oil changes, mileage posting and notification of mechanical failures as soon as possible.
- Perform Construction work as called upon to do so.

Qualifications:

- Two (2) year experience with the production of ATC / BAS systems.
- Understanding of Advanced Power Control process.
- Understanding of service process, construction process and contracting.
- Detailed understanding of mechanical HVAC equipment.
- Detailed understanding of standard BAS components.
- Excellent computer skills and familiarity with MS-Office products (Word, Excel), and BAS system tools.

Interested candidates can send resumes to careers@albireoenergy.com.